



European Regional Development Fund

Project «Improvement of services available by citizen card in Jelgava and Siauliai» — e-Card



Kick-off meeting in Jelgava, 07/06/2017



- Objectives and results
- Work packages and activities
- Time schedule
- Budget



Programm priorities

- Priority 4.1:
 - Improved quality of living through efficient public services and administration
- Specific objective:
 - To improve efficiency of public services by strengthening capacities and cooperation between institutions



Overall objectives

- To improve effectiveness of providing and administrating public services, by
- Strengthening capacity of municipal institutions and structures, as well as
- Increasing usage of city cards in Jelgava and Siauliai, i.e.
 - including and centralizing municipal services foreseen for citizens in city e-card, as well as
 - ensuring possibility to use these services cross-border





Specific objectives

Improving of **public services** provided by municipalities as e-services in e-Card

Increase the **number** of e-Card users or citizens using modernized services

Improvement of cross border cooperation



Main outputs

During cross border cooperation of 2 municipalities there will be:

- improved public services linked with allowances and discounts offered by municipality and
- so access to services is linked to citizen Card with improved and new emodules

Research

Smart City concept

Best case exchange

Providing eservices for public services available by city cards



Main expected project results

- Improved public services linked with allowances and discounts offered by municipality
- access to services is linked to CityCard with improved and new e-modules
- In the project 3 modules are planned that will develop services available by cards;
- as result citizens are using cards of cities more, thus relieving municipal institutions and increasing their living quality;
- cross border cooperation between municipalities,
 their specialists and citizens increased



Target groups

- Local authorities
- infrastructure and (public) service providers:
 - 2 x 5, e.g., JSC "Busturas", ambulances, sports centers, markets, municipality operational information centers, IT departments, accountancy, educational board / department of education, social affairs / social support, libraries from both cities
- interest groups including NGOs:
 - At least 2 x 10
- General Public



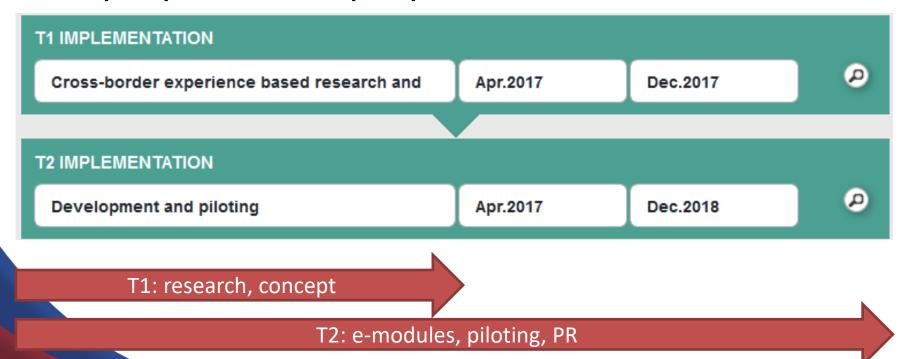
Work packages

	Work package	Budget, EUR
M	Management	56 301.00
T1	Cross-border experience based research and concept	48 510.44
T2	Development and piloting	464 122.55
С	Communication	17 600.00



Timeline

- 20 months
- 03/04/2017 02/12/2018





Project budget

Partner	Programm Co- financing, EUR	Programm Co-financing, %	Contribution, EUR	Total budget, EUR
Jelgava	299 999.00	85%	52 941.00	352 940.00
Siauliai	198 554.90	85%	35 039.10	233 594.00
Total:	498 553.90		87 980.10	586 534.00

Jetgaval city for development!







