# Information about Jelgava citizen card









#### Alvils Pierhurovics, Latvia, Jelgava

alvils.pierhurovics@dome.jelgava.lv

Kick-off meeting of project LLI-152

"Improvement of services available by citizen card in Jelgava and Siauliai"

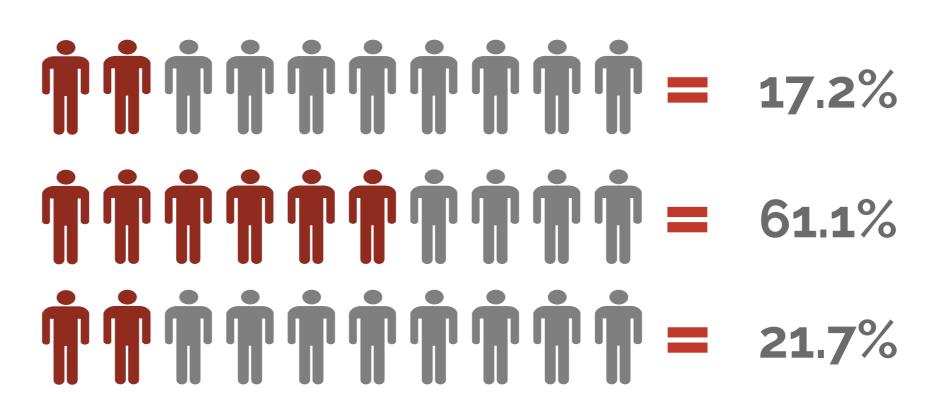
(e-Card)

07.06.2017

- Fourth largest city in Latvia
- Population ~ 61 000
- There are 21 467 working places in Jelgava, of which 55% are occupied by residents from Jelgava and 45% by residents from the surrounding areas



- Population age structure, %
  - Under working age
  - Working age
  - Over working age



- \*Financial Times investment research department fDi Intelligence research
  «European Cities and Regions of the Future 2016/2017»
- \*Jelgava was ranked as 6th among micro cities (population up to 100,000) in Connectivity category
- \*Jelgava also ranked as 9th in category «Strategy of attracting foreign investors»











#### Specialization of Jelgava

Economically developed centre of knowledge, technologies and innovations

Centre of education, culture, tourism and sports

Logistics centre of national and international importance



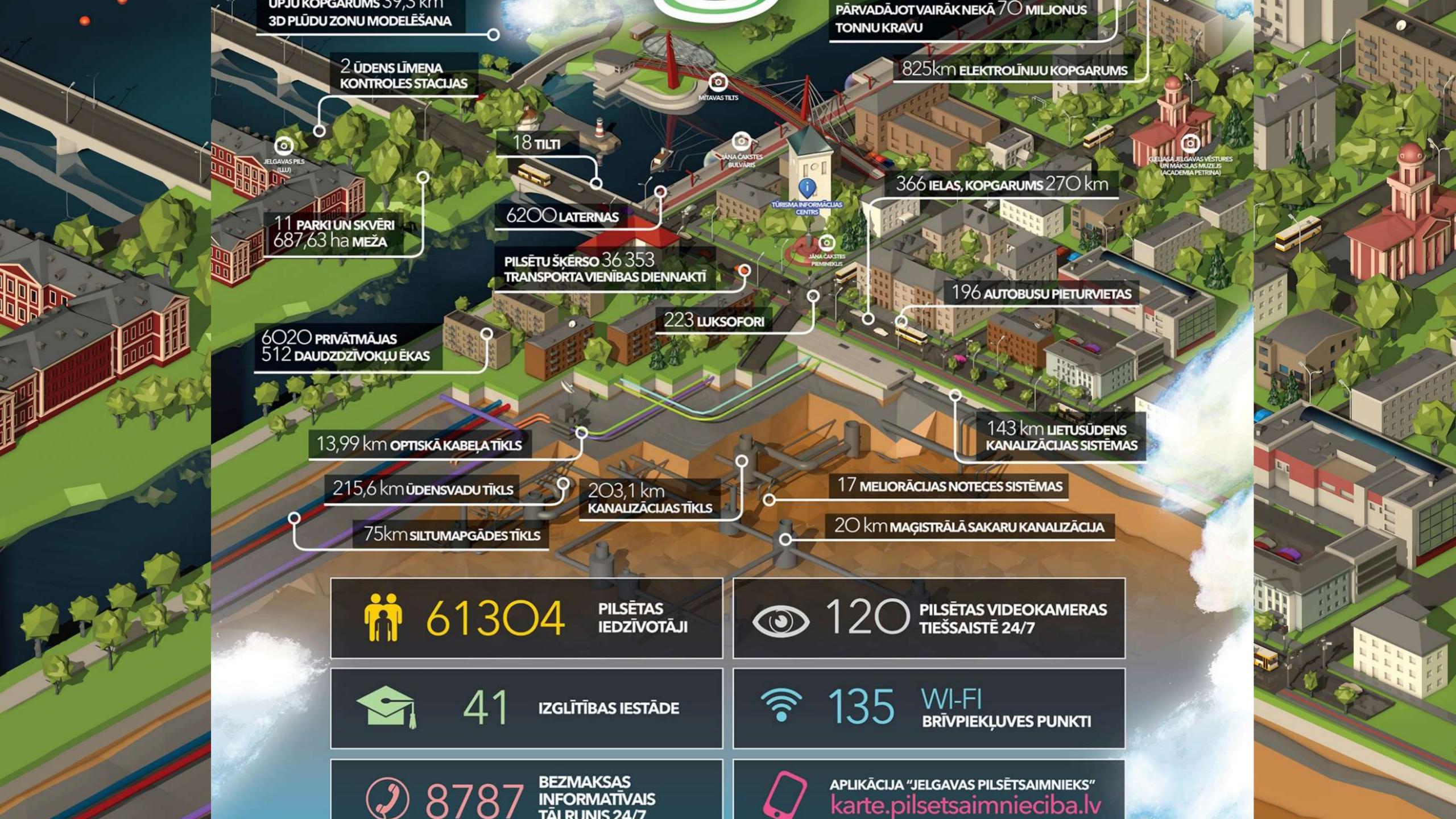






#### SMART Governance





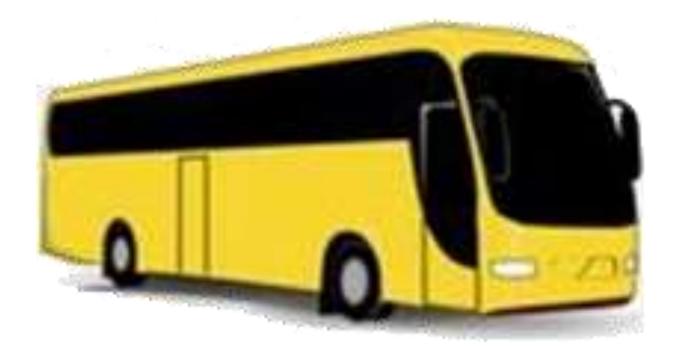




Municipality provided welfare programms









Basic welfare benefit administration principles:

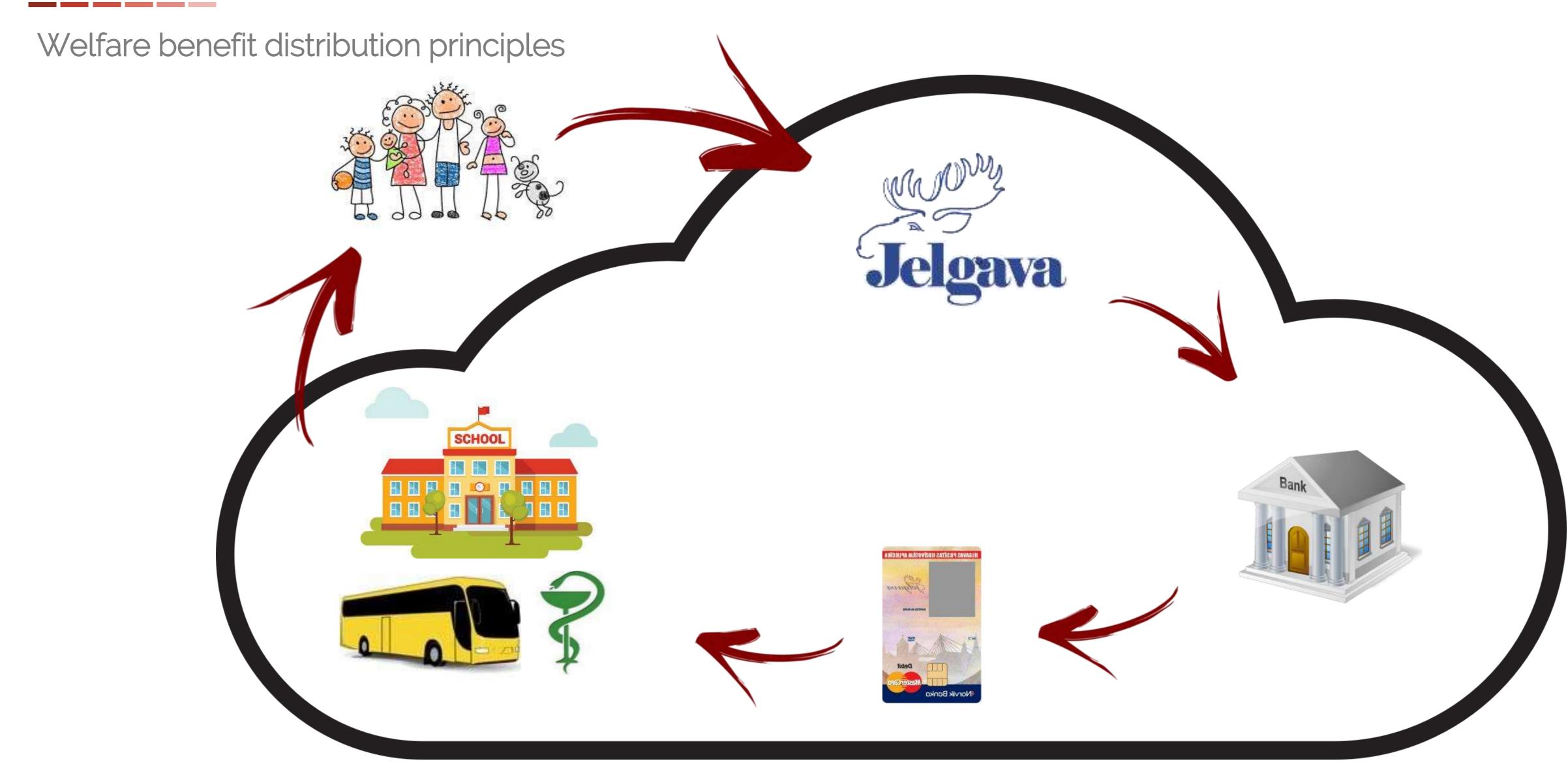
- Social status protection.
- The social status is given and administrated only by the benefit provider.
- Funds are not advanced and not credited.
- Excludes intentional errors when providing the benefits.
- Universal way to administer benefits.
- Customer and merchant groups are formed by the benefit providers.





Jelgava City Council





The technology behind the curtain:

The customer pays for the goods/services by the card.

The merchant requests on the bank-terminal full price for the goods/services

Bank processes the transaction: calculates the benefit amount via the Mtrx system and checks the customer's account for funds

The bank pays the merchant the full amount withdrawing the funds from the benefit provider and consequently the customer









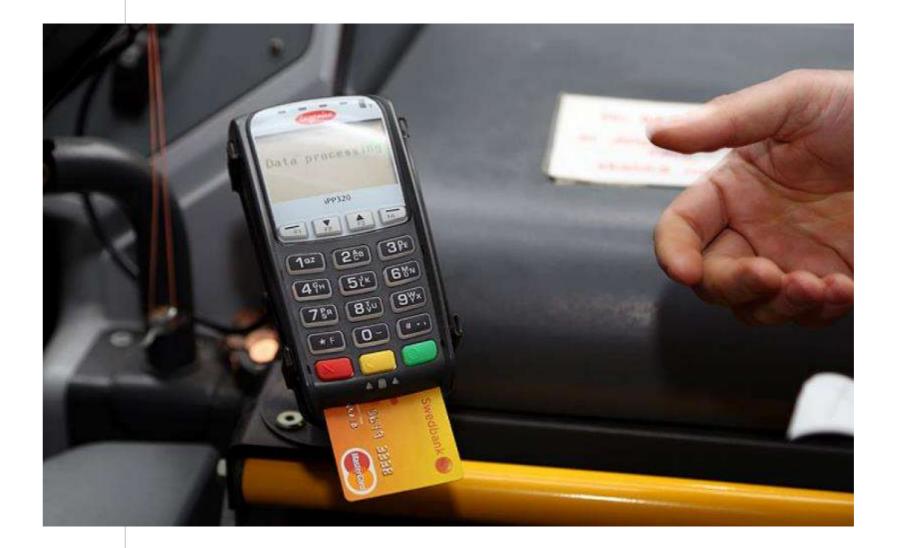
#### TIMELINE



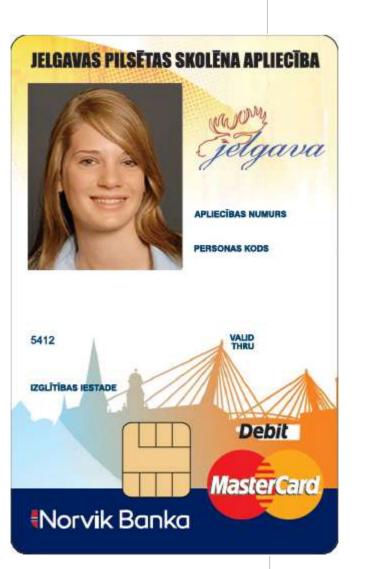


#### Start

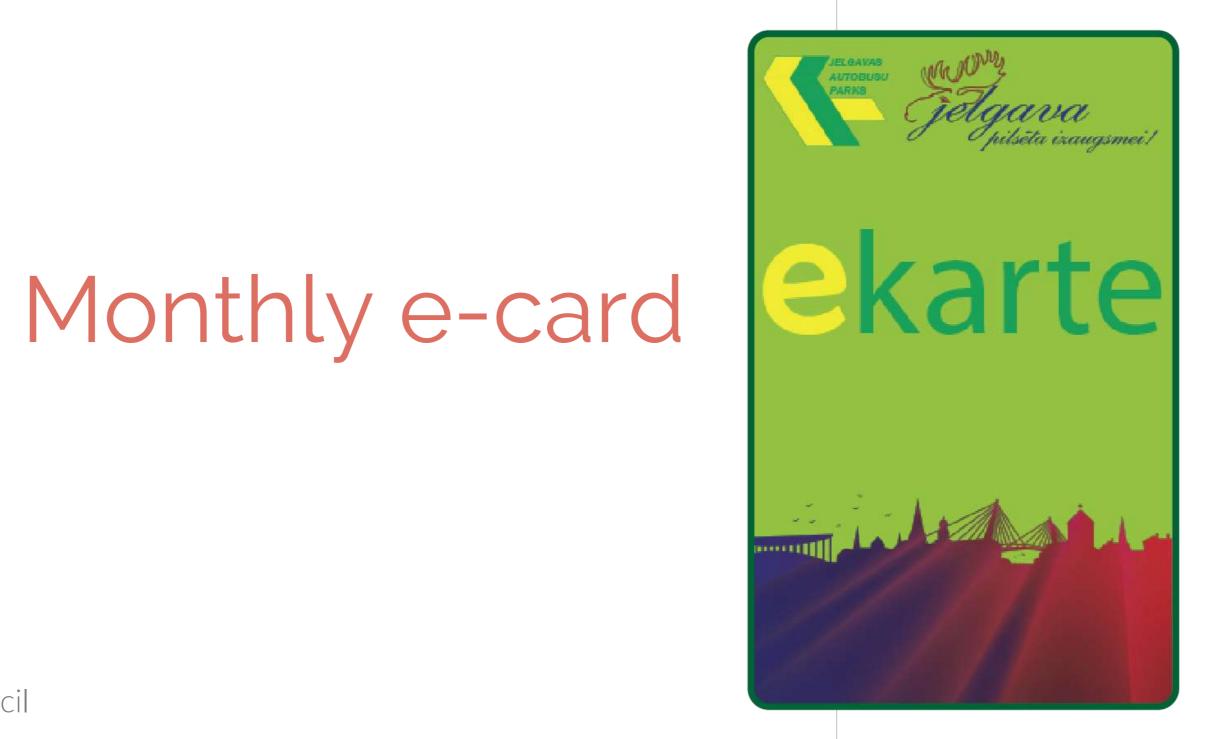
"Visa" or "MasterCard"







#### MasterCard





Interreg V-A Latvia - Lithuania Programme 2014-2020

#### E-Card Project

## NFC Mobile Payments



Jelgava City Council



#### 14

#### Innovative solution of welfare administration

#### NFC technology



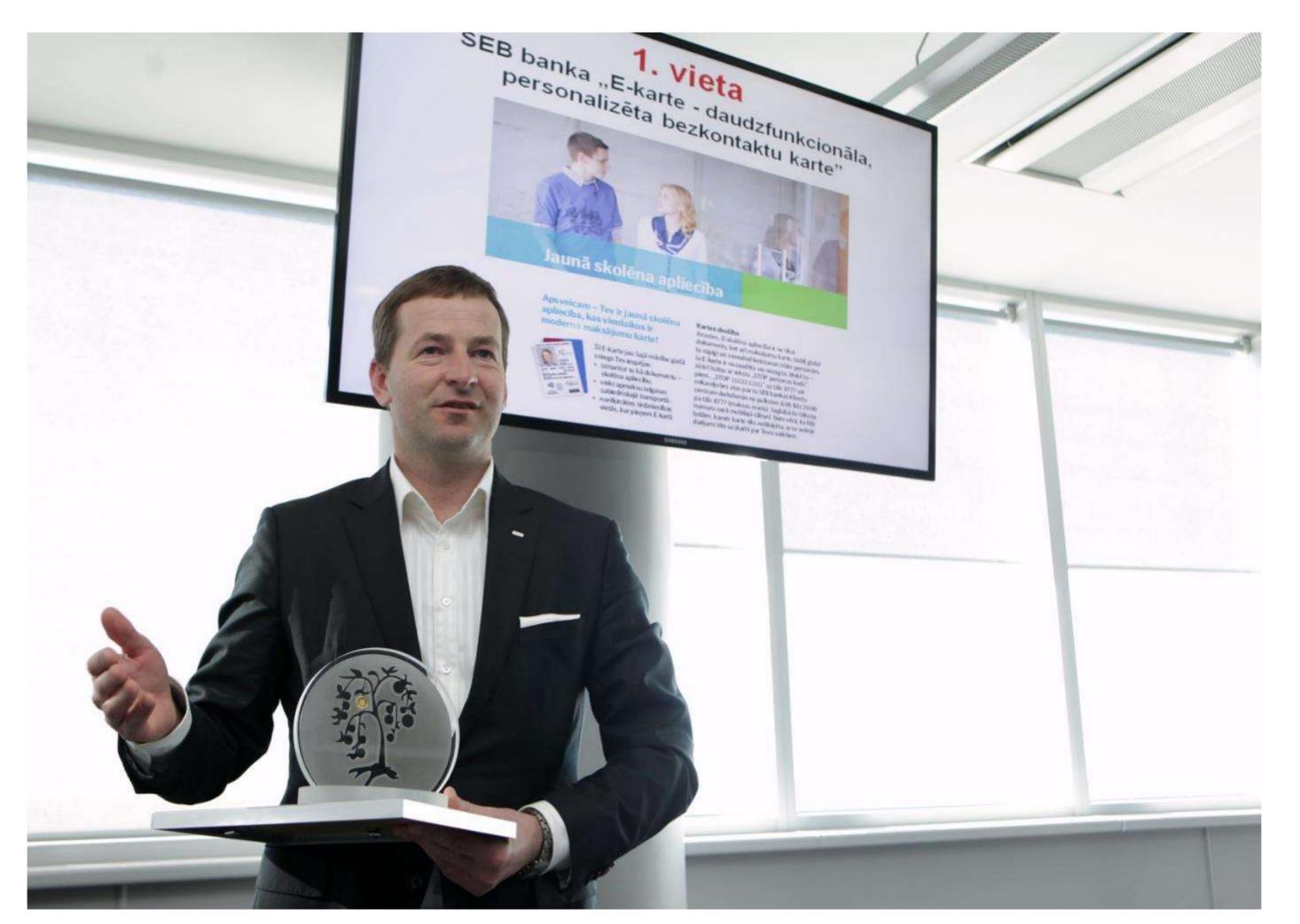








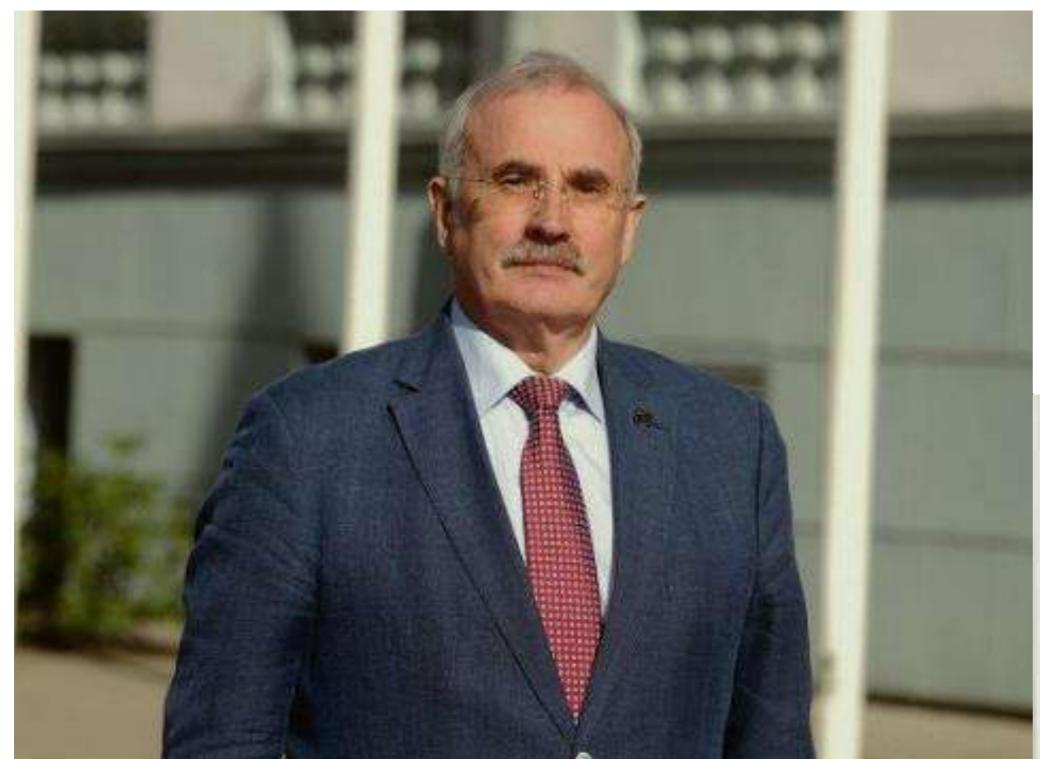
# Banking Services Competition "Zelta monēta 2013"



## Latvian ICT prize «Platīna pele 2013»







Andris Raviņš The Major of Jelgava city

«Mtrx platform has been a great help to manage the city's welfare distribution. We were able to increase the benefits' amount by 35% at the same budget.»

#### Laimdota Straujuma The Former Prime Minister of Latvia

presented benefits of the automated welfare management system to the European Commission.



jelgava

jelgava

city for development!

